	Process Excellence Periodic Table  Legend:																
Bx Business Strategy			PROCESS EX							Strat	egy nodologies		<b>Co</b> Cost savings	Rg Revenue Growth	PI Profit & Loss	<b>Cog</b> Cost of Goods Sold	Rc Reduce Costs
Hk Hoshin Kanri	<b>Ss</b> Six Sigma										nologies		Tat Turnaround Time	FTE Full Time Equivalents	RoA Return on Asset	Op Operating Productivity	le Increase Efficiency
Bpm Business Process Management	<b>Le</b> Lean									Metr Goal:			Ces Customer effort score	Nps Net promoter Score	Cr Customer Retention	Cca Cost of customer acquisition	ICS Improve Customer Satisfaction
ls Iso	Pi Process Improvement	<b>S<sup>5</sup></b> 5S	<b>Sd</b> Spaghetti Diagrams	Voc Voice of the Customer	<b>W<sup>5</sup></b> 5 Whys	Py Mistake Proofing (Poke Yoke)	Pd Plan-Do-Check-Act	<b>Kb</b> Kanban	<b>Jit</b> Just-in-Time	<b>Ci</b> Capability Indexes	Bps Business Process Management System	Erp Enterprise Resource Planning System	Da Data analytics	Ws Wireless Sensors	<b>Cy</b> Cycle Times	Rpt Response Time	<b>It</b> Increase Throughput
Cm Change Management	<b>Kz</b> Kaizen	Ad Affinity Diagrams	<b>Fd</b> Fishbone diagram	Ra Regression Analysis	<b>Cc</b> Control Chart	<b>Si</b> SIPOC	<b>Av</b> Analysis of Variance	<b>Ka</b> Kano Analysis	<b>Pa</b> Pareto	Doe Design of Experiments	Rpa Robotic Process Automation	Pms Process Mapping Software	Ois Operational Intelligence Solutions	<b>lot</b> Internet of Things	<b>Bd</b> Big Data	<b>Bg</b> Backlog	<b>la</b> Increase Agility
Dcm Dynamic Case Management	Bpr Business Process Reengineering	Mm Maturity Model	Pc Project Charter	<b>Su</b> Surveys	<b>St</b> Statistical Analysis	Bxp Box Plot	Ht Hypothesis Testing	<b>Pm</b> Pugh Matrix	<b>Gc</b> Gantt Chart	<b>Bs</b> Brainstorming	Cms Content/ Document Management	Pmd Process Modelling Software	Bam Business Activity Monitoring	Ct Collaboration Tools	Sts Statistical Software	Sft Staff Turnover	les Improve Employee Satisfaction
Bt Business Transformation	Spc Statistical Process Control		<b>Hei</b> Heijunka	Rca Root Cause Analysis	Vop Voice of the Process	<b>Ke</b> Kaizen Event	Toc Theory of Constraints	Ctq Critical to Quality (CTQs)	<b>Hi</b> Histogram		<b>Tlm</b> Telemetrics	Bpe Business Rules Engine	Im Instant Messaging	<b>Ai</b> Artificial Intelligence	Ap Apps	Roi Return on Investment	<b>Grr</b> Grow Revenue
Tps Toyota Production System	Tqm Total Quality Management			<b>Ba</b> Balanced Scorecard	Fm Failure Modes and Effects Analysis	<b>Vsm</b> Value Stream Map	<b>Sw</b> Standardized Work	Sed Single Minute Exchange of Die		•		Pmn Process Mining	<b>Em</b> E-mail	Wt Wearable Technology		Nmd Number of Defects	<b>Iq</b> Increase Quality
Wm Workflow Management	<b>Qw</b> Quick Wins				www	.pexnetwor	k.com		•				Bam Business Architecture Modeller		•	Cba Cost Benefit Analysis	Reg Comply with Regulations